



## YOUR LAB CHOICES:

Our biggest goal here at Hormones by Design is to keep your care affordable. You have two choices for your lab charges. Each of these choices has pros and cons and we would like to ensure that you understand your choices. **It is the responsibility of the patient to know and understand the lab benefits that are part of your insurance.**

### Choice #1: Pay our office for your labs.

PRO: We have very affordable lab prices, for example hormones like estradiol and testosterone are \$15 each. So, you would pay us \$30 for those labs.

CON: Your labs will not be sent to your insurance and will not apply to your deductible if you are trying to meet it.

### Choice #2: Let your labs be billed to your insurance by the lab.

In this scenario, the lab will bill your insurance (using the example above, each of those hormones bill out at \$225 per test).

PRO: If you are sure of your lab benefits, this can be covered by your insurance with no out-of-pocket expense.

CON: At this point, your bill is now completely out of our control and the charges cannot be reversed. If your insurance fails to cover your labs, you are responsible for the entire amount billed. This is why it is very important to know your lab benefits.

If you receive a bill from the lab and have already paid us for your labs, please call our office directly. Please **DO NOT** call the lab as they will immediately ask for your insurance information and once billed, we have no recourse.

Thank you for choosing HBD for your care.

Sincerely,

*Hormones by Design*



**PATIENT INFORMATION**

EMAIL: \_\_\_\_\_

MARITAL STATUS: [ ]MARRIED [ ]SINGLE [ ]DIVORCED [ ]WIDOWED

NAME:

\_\_\_\_\_  
(FIRST) (MIDDLE) (LAST)

STREET: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

DOB: \_\_\_\_\_

PHONE: \_\_\_\_\_ [ ]Home [ ]Work [ ]Cell

PHONE: \_\_\_\_\_ [ ]Home [ ]Work [ ]Cell

PRIMARY CARE PHYSICIAN: \_\_\_\_\_

**PATIENT EMPLOYMENT**

[ ]Employed [ ]Retired [ ]Unemployed [ ]Other

EMPLOYER: \_\_\_\_\_

**EMERGENCY CONTACT**

\_\_\_\_\_

Relationship \_\_\_\_\_ Phone: \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_



Name: \_\_\_\_\_ Age: \_\_\_\_\_ Date: \_\_\_\_\_

Preferred Pharmacy: \_\_\_\_\_

Allergies: \_\_\_\_\_

Reason for your visit today: \_\_\_\_\_

Medications & Supplements: \_\_\_\_\_

Do you smoke? Yes No How much? \_\_\_\_\_ Occupation: \_\_\_\_\_

Family History:

Are you adopted? Yes No

Diabetes Yes No Mom/Dad/Sibling/Other \_\_\_\_\_

Hypertension Yes No Mom/Dad/Sibling/Other \_\_\_\_\_

Heart Disease Yes No Mom/Dad/Sibling/Other \_\_\_\_\_

Lung Disease Yes No Mom/Dad/Sibling/Other \_\_\_\_\_

Thyroid Problems Yes No Mom/Dad/Sibling/Other \_\_\_\_\_

Cancer Yes No Mom/Dad/Sibling/Other \_\_\_\_\_

What type of cancer? \_\_\_\_\_ Where in the body? \_\_\_\_\_

How Many Pregnancies: \_\_\_\_\_ How many Living Children \_\_\_\_\_

History of Surgery: \_\_\_\_\_

Personal Medical History:

Asthma Yes No High Cholesterol Yes No

Diabetes Yes No Hypertension Yes No

Heart Disease Yes No Kidney Disease Yes No

Thyroid Yes No Stroke Yes No

Hepatitis Yes No Migraine Yes No

Blood Clot Yes No Abnormal Pap Yes No

Autoimmune Yes No

Cancer Yes No Type & Location: \_\_\_\_\_

Last Mammogram: \_\_\_\_\_ Last Pap: \_\_\_\_\_

Last Colonoscopy: \_\_\_\_\_ Last DEXA (Bone Scan): \_\_\_\_\_

Method of Contraception: \_\_\_\_\_

Marital Status \_\_\_\_\_ Do you follow a special diet? \_\_\_\_\_

Last Menstrual Period Date: \_\_\_\_\_ Age Menses Started: \_\_\_\_\_



# SYMPTOMS-Female

Name \_\_\_\_\_ Date \_\_\_\_\_

<u>Symptoms</u>	<u>Please circle Mild/Moderate/Severe</u>		
Sleep	Mild	Moderate	Severe
Anxiety	Mild	Moderate	Severe
Sex Drive	Mild	Moderate	Severe
Energy	Mild	Moderate	Severe
Gas/Bloating (Poor Digestion)	Mild	Moderate	Severe
Inflammation/Pain	Mild	Moderate	Severe
Constipation	Mild	Moderate	Severe
Vaginal Dryness	Mild	Moderate	Severe
Hot Flashes	Mild	Moderate	Severe
Foggy Thinking	Mild	Moderate	Severe
Mood Swings	Mild	Moderate	Severe
Weight Gain	Mild	Moderate	Severe
Hair Loss	Mild	Moderate	Severe
Headaches	Mild	Moderate	Severe
Slump in Energy in PM	Mild	Moderate	Severe

**For Office Use Only**

Height:	Weight:	BP:
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**CONSENT TO TREAT & NOTICE OF OFF-LABEL USE**

**SAFETY OF HORMONE REPLACEMENT & OFF-LABEL DRUG USE**

What is considered off-label drug/prescription use?

1. It is considered off-label use/alternative medicine if you are on any compounded form of medication. Please note that compounded medications do not meet FDA approval and therefore are considered off-label.
2. It is considered off-label use/alternative if you are on a medication which is being used outside of the medication labeling offered by the package insert.

Drug labels are specific to the disease they treat and therefore if the medication is used to treat a disease that is not specified in the label, then the agent is being used off-label. Additionally, any change to the approved dose, frequency or route of administration would constitute an off-label use.

The use of off-label medications is common practice among the medical community and while we are not legally required to obtain a signed written consent it is the belief of this practice that the patient be fully aware of the current treatment plan recommended including its risks, benefits and alternatives to your plan of care. Remember that even over the counter medications carry risks when taken. It is our belief that the treatment of hormone deficiencies can be of great benefit in improving quality of life

Medications and supplements which may be used off-label or as alternative medicine can include but are not limited to the following: armour thyroid, estriol, estradiol, progesterone, DHEA, and/or testosterone via pellets, injections or in compounded formulations. The use of supplements may also be used in an effort to help improve conditions and or symptoms that you may have presented with during your initial consultation and throughout the course of your visit.

If you experience any side effects associated from current prescribed medications please call the office immediately. If it is after usual business hours and you should have severe side effects please proceed to the nearest emergency room or urgent care facility for appropriate treatment.

While hormone therapy will not cause cancer, the use of hormones could potentially make an estrogen and/or progesterone positive cancer grow. Most breast cancers fall into this category.

As a patient you have the right to refuse any off-label use of the medication being prescribed. You also have the right to ask questions regarding the current treatment plan as well as alternatives to what is being prescribed. If you have any questions or concerns please make sure to discuss with your provider during your consultation and any future visits.

**FEMALE PATIENTS DESIRING HORMONE REPLACEMENT**

The reasonable alternatives to this treatment are :

1. Leaving the hormone levels as they are.
2. Treating age related diseases as they appear.
3. Using pharmaceutical agents that are not bio-identical in nature.

Possible side effects for women on estrogen, progesterone and/or testosterone (in any method of delivery) include: breast swelling or discomfort, fluid retention, dizziness, break through bleeding, acne, unwanted hair growth, headaches, increased risk of heart attack, stroke and other cardiovascular problems, increased risk of gallbladder disease, increased risk of blood clots; worsening of: ovarian cysts, uterine fibroids, endometriosis, and fibrocystic disease.

Contraindications: Do not use hormone replacement if you have a known history of reproductive system related cancers such as breast cancer, ovarian cancer, uterine cancer. Exceptions include reproductive system responsive cancer which has been under remission for over 5 years.

I also understand that if I am female and become pregnant, I should stop the entire treatment protocol immediately and notify my primary physician. I understand that this hormone therapy is not for the purpose of preventing pregnancy, and that if I become pregnant on this therapy it could present risk to the fetus (unborn child).

I have provided the office with a copy of my most recent pap and mammogram (if these tests were not completed by this office) and the results are within one year of this appointment.

                     (Initial) I understand the possible treatments and side effects

**ALL PATIENTS: OBLIGATIONS & REPRESENTATIONS**

Any questions I have regarding this treatment have been answered to my satisfaction. I will comply with the recommended dose and methods of administration. I also agree to participate in the initial and subsequent blood testing as required to monitor my hormone levels.

I have disclosed accurate and true information regarding my medical history, medications, and surgeries.

I certify that I am under the regular care of another physician for all other medical conditions. I will consult my primary care physician(s) for any other medical services I may require. I understand that this is a specialized practice. I also understand that I will continue under the care of my other physician(s) for any on-going medical condition as well as for any medical consultation that I may need.

I assume full liability for any adverse effects that may result from the non-negligent administration of the proposed treatment. I waive any claim in law or equity for redress of any grievance that I may have concerning or resulting from the therapy, except as that claim pertains to negligent administration of the therapy.

I fully understand the nature and purpose of portions of the aforementioned treatment may be considered experimental because of the lack of adequate scientific evidence or peer-reviewed publications supporting the underlying premise of bio-identical hormone replacement therapy and that such therapy might even be considered by some medical professionals to be medically unnecessary because it is not aimed at treating a particular disease.

I understand that I may suspend or terminate treatment at any time and hereby agree to immediately notify the physician of any such suspension or termination.

I also understand there are possible benefits associated with this therapy but that no guarantee has been made to me regarding the outcomes of this treatment. I also understand that the benefits derived from antioxidant therapy, hormone therapy and drugs that alter hormone levels will cease or reverse if the therapy is discontinued.

**ALL PATIENTS: CONSENT**

I hereby authorize my physician to evaluate and treat the conditions I specified above. I understand that my physician may be assisted by other health professionals, as necessary, and agree to their participation in my care as it relates to the evaluation and treatment of the conditions this Consent to Treat covers. I am competent to sign this Consent to Treat and have done so of my own free will.

\_\_\_\_\_  
Printed Name of Patient

\_\_\_\_\_  
Signature of Patient

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness

\_\_\_\_\_  
Signature of Witness



**NOTICE OF HEALTH INFORMATION PRACTICES  
ACKNOWLEDGEMENT FORM**

I acknowledge that I have received the Notice of Health Information Practices of Hormones by Design and this notice describes how medical information about me may be used and disclosed and how to get access to this information.

I understand that the organization reserves the right to change its notice and practices and, prior to implementation, will mail a copy of any revised notice to the address I've provided. I understand that I have the right to request restrictions as to how my health information may be used or disclosed and that the organization is not required to agree to the restriction requested. I understand that I may revoke this consent in writing, except to the extent that the organization has already taken action in reliance thereon.

I wish to have the following restriction to the use or disclosure of my health information:

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**PATIENT NAME (PRINTED)**

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**SIGNATURE**

**DATE**



# Patient Handbook

## Welcome!

This handbook should help you discover how we differ from a traditional medical practice and outlines our office policies. Please feel free to ask our front desk staff if you have any questions.

## When You Arrive

- When you first arrive, please register with the receptionist. You will be given an update sheet to fill out at every visit. This update sheet will need to reflect your current symptoms & any medication changes, etc.

## When You Are Late for an Appointment

- Your time is valuable, and so is the doctor's/nurse practitioner's.
- Please be prompt.
- If you arrive 10 minutes or more after your scheduled appointment time, your appointment will have to be rescheduled.

## Canceling Your Appointment

- Please give us 24 hours advance notice so that we may offer that appointment to someone on our waiting list.
- Unlike other medical practices, we do not charge a fee when patients fail to show up for an appointment. However, after three no-shows without notification, we will be forced to release you from our practice. We tend to have a full schedule every day. Late and missed appointments disrupt patient flow and unnecessarily prevent other patients from being able to schedule appointments during those missed slots.
- If you are a new patient and you do not show up for 2 consecutive appointments, and you do not call to cancel, you will be released from the practice.

## When You Need Us After-Hours

- When you call our office after hours, you will be directed to our answering service or voice mail.
- If you are experiencing a medical emergency or you believe you are experiencing a life-threatening situation, call 911 immediately, or go to the emergency department of your nearest hospital.
- If your urgent medical need is not life threatening, and it is during normal business hours, please call the office. We will help you determine the best plan of care.

## Lab Testing

- We know that you want to know the results of your lab tests as soon as you can. Our office policy is that all patients must make a follow-up appointment with the doctor or Nurse Practitioner to go over lab results & determine a plan of care.

## Prescriptions

- When you need a prescription refilled, contact your pharmacy. The pharmacy will notify our office via fax.
- For all patients on hormone or thyroid therapy, our office requires labs at least every 6 months in order to maintain refills.
- Please do not allow yourself to run out of medication. Most of the medications that our office prescribes are specialty or compounded and it can take several days for your pharmacy to fill your prescription.

Thank you for choosing our practice for your healthcare needs!

I have read and agree to the above office policies.

Patient Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_





**Authorization to Release Protected Health Information**

**\*\*\*Patients:** Please use this form to list any family members or additional doctors that you would like us to be able to discuss/share your medical information with. For example, if you want us to be able to share test results with your spouse you must fill out this form. Please print additional copies of this form for each individual or doctor.

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_

**I hereby authorize \_\_\_\_\_ to release to:**

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_  
Address: \_\_\_\_\_ Phone: \_\_\_\_\_  
\_\_\_\_\_

**The following information as indicated below:**

- |  |   |
|--|---|
| <input type="checkbox"/> Complete Medical Record | <input type="checkbox"/> X-Rays/Imaging Studies |
| <input type="checkbox"/> Lab Reports             | <input type="checkbox"/> Discharge Summary      |
| <input type="checkbox"/> Operative Reports       | <input type="checkbox"/> Other (specify) _____  |

- I    **do**    **do not** wish to have information about HIV/AIDS released under this authorization.  
 I    **do**    **do not** wish to have information about sexually transmitted diseases released under this authorization.  
 I    **do**    **do not** wish to have mental health records released under this authorization.  
 I    **do**    **do not** wish to have information about drug/alcohol abuse treatment released under this authorization

**The purpose for release of the above information is indicated below:**

- |   |  |
|---|--|
| <input type="checkbox"/> At my request (patient only) | <input type="checkbox"/> Other (specify) _____ |
|---|--|

I understand this consent is voluntary and that I may revoke this authorization at any time (except to the extent that action based on this consent has already been taken) by written, dated, and signed communication to this office. This consent will expire in one year from date signed, unless otherwise stated as follows: \_\_\_\_\_

Each request for release of protected health information requires a separate authorization.

\_\_\_\_\_  
**Signature of patient**

\_\_\_\_\_  
**Date Signed**

\_\_\_\_\_  
Signature of parent, guardian, or legal representative

\_\_\_\_\_  
Witness

Verbal Consent requires signature of two witnesses:

\_\_\_\_\_  
Signature of Witness

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Witness

\_\_\_\_\_  
Date



**Consent for E-mail & Referral Source**

Please fill in your email below if you would like to join our email list.

- The e-mail list will include educational updates to help improve your health.
- We will never share your information with a third party.

Email: \_\_\_\_\_

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Referral Source**

**HOW DID YOU HEAR ABOUT US?**

INTERNET SEARCH

DR. REFERRAL- \_\_\_\_\_

FRIEND/FAMILY

FACEBOOK

OTHER



**HORMONES BY DESIGN**  
**FEEL BETTER FROM DAY ONE**

**Consent for Appointment Reminders**

We now have the ability to email and/or text you, appointment reminders. If you would like to receive this feature, please read and sign the consent below.

I consent to receive text messages from Hormones by Design on my cell phone and any number forwarded or transferred to that number. The cell phone number that I authorize to receive text messages for appointment reminders is:

Cell Phone Number: \_\_\_\_\_

I consent to emails, to receive appointment reminders as stated above. The email that I authorize to receive email messages for appointment reminders is: \_\_\_\_\_.

As of now, appointment reminders are sent one week, and then one day, in advance of your scheduled appointment.

I understand that this request to receive emails and/or text messages will apply to all future appointment reminders unless I request a change in writing.

Printed Name: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_



**Medicare Private Contract**  
(This document is REQUIRED BY MEDICARE)

I, Melissa Miskell, DO/Hormones by Design, have not been excluded from Medicare under sections 1128, 1156 or 1892 of the Social Security Act under NPI#1811992589.

I (the Medicare beneficiary) or my legal representative accept full responsibility for payment of charges for all services furnished by Melissa Miskell, DO/Hormones by Design.

I (the Medicare beneficiary) or my legal representative understand that Medicare limits do not apply to what Melissa Miskell, DO/Hormones by Design may charge for items or services furnished.

I (the Medicare beneficiary) or my legal representative agree not to submit a claim to Medicare or to ask Melissa Miskell, DO/Hormones by Design to submit a claim to Medicare. No superbill will be given for these services.

I (the Medicare beneficiary) or my legal representative understand that Medicare payment will not be made for any items or services furnished by Melissa Miskell, DO/Hormones by Design that would have otherwise been covered by Medicare if there was no private contract and a proper Medicare claim had been submitted. Hormones by Design does not bill insurance, Medicare, Medigap, or supplemental plans under any circumstances.

I (the Medicare beneficiary) or my legal representative enter this contract with the knowledge that I have the right to obtain Medicare-covered items and services from a physician and/or practitioner who has not opted-out of Medicare, and I am not compelled to enter private contracts that apply to other Medicare-covered services furnished by other physicians or practitioners who have not opted-out.

The known effective date and known expiration date of the opt-out period is January 1st, 2022 and has no expiration date.

I (the Medicare beneficiary) or my legal representative understand that Medigap plans do not, and that other supplemental plans may elect not to make payments for items and services not paid for by Medicare.

This contract cannot be entered into by me, (the Medicare beneficiary), or by my legal representative during a time when I, (the Medicare beneficiary), require emergency care services or urgent care services.

I (the Medicare beneficiary) or my legal representative will receive or have received a copy of this contract, (if requested) before items or services are furnished to me under the terms of this contract.

I, Melissa Miskell, DO/Hormones by Design, will retain the original contract for the duration of the opt-out period in the patient's chart.

I, Melissa Miskell, DO/Hormones by Design, will supply CMS with a copy of this contract upon request.

I, Melissa Miskell, DO state that neither I nor Hormones by Design will participate with Medicare in the future and that this Private Contract will remain in effect.

Melissa Miskell, DO      NPI: 1811992589

Provider's Signature:      *Melissa Miskell DO*      Date: \_\_\_\_\_

Patient's Signature: \_\_\_\_\_      Date: \_\_\_\_\_

Witness: \_\_\_\_\_      Date: \_\_\_\_\_